

Privacy Policy

When you use Logistics 1 applications, you trust us with your information, and we value your privacy.

1. What kinds of information do we collect?

We collect information about you when you provide it to us, when you use our Services, and when other sources provide it to us, as further described below. Things you do and information you provide to us.

We collect the content and other information you provide when you use our services, including when we sign up for an account using single-sign-on of your profile information i.e., domain name, first name, last name, employment related information such as employee code. It is important to note that most of this information is optional.

We keep track of your preferences when you select settings within the Services. Content you provide through our products: The Services include the Logistics 1 products you use, where we collect and store content that you post, send, receive, and share. This content includes any information about you that you may choose to include. Examples of content we collect, and store include company names, contact names, email addresses, logistics expenses, and any feedback you provide to us. Content also includes the files and links you upload to the Services. Content you provide through our websites: The Services also include our websites owned or operated by us.

Whether you email support to open a support ticket, speak to one of our representatives directly or otherwise engage with our support team, you will be asked to provide contact information, a summary of the problem you are experiencing, and any other documentation, screenshots or information that would be helpful in resolving the issue.

Device information

We collect information from or about the computers, or other devices where you install or access our application or services, depending on the permissions you have been granted. We may associate the information we collect from your different devices, which helps us provide consistent services across your devices. We collect identifiers such as IP addresses.

Cookies

We do not use cookies to store visitors' preferences, record user-specific information on what pages user access or visit.

2. How do we use this information?

How we use the information we collect depends in part on which Services you use, how you use them, and any preferences you have communicated to us.

As Motherson grows globally and logistics is increasing in importance, up-to-date data should be readily available to support decision making processes. Due to the magnitude of the spend, company CEO's and COO's have expressed interest in being able to track logistics spend for themselves, on a regular basis

Authentication

The sign-up information is necessary to authenticate you and to recognize you as an authorized user of our application and services.

Develop and Improve Services

The information we collect is used to improve the content of our webpage to customize experience to our users or other integrated applications or services used by you, and analyse the information to improve services, develop new features, and conduct compliance activities.

Communicate with you.

We use your contact information to communicate with you about our services, their usage and let you know about our terms and policies. We also use your information for various official purposes including support and troubleshooting activities.

To market, promote and drive engagement with the Services.

We use your contact information and information about how you use the Services to send promotional communications that may be of specific interest to you, including by email and by displaying Logistics 1 ads on other companies websites and applications, as well as on platforms like Facebook and Google. These communications are aimed at driving engagement and maximizing what you get out of the Services, including information about new features, survey requests, newsletters, and events we think may be of interest to you. We also communicate with you about new product offers, promotions and contests.

Safeguarding and Securing the Data

We use the information we must help verify accounts and activity, and to promote security of our services, such as by investigating suspicious activity or violations of our terms or policies. We work hard to protect your account using teams of engineers, procedural controls, automated systems, and advanced technologies. We have appropriate technical, administrative, and physical safeguards in place to help protect against unauthorized access, use or disclosure of the information we collect, process or store. Still, it is important to note that no data transmission over the Internet or information storage technology can be guaranteed to be 100% secure but we always continue to evaluate and implement enhancements in security technology and practices.

How do we share this information?

We make productivity tools, and we want them to work well for you. This means sharing information through the Services and with certain third parties. We share information we collect about you in the ways discussed below, including in connection with possible business transfers, but we are not in the business of selling information about you to advertisers or other third parties.

Sharing with other Service users

When you use the Services, we share certain information about you with other Service users. For collaboration: You can create content, which may contain information about you, and grant permission to others to see, share, edit, copy and download that content based on settings you or your administrator (if applicable) select. Some of the collaboration features of the Services display some or all your profile information to other Service users when you share or interact with specific content.

Sharing with affiliated companies

We share information we collect with affiliated companies and, in some cases, with prospective affiliates. Affiliated companies are companies owned or operated by us. The protections of this privacy policy apply to the information we share in these circumstances

Business Transfers

In the event of acquisition, merger with, or sale of assets, control of all or part of us or specific services changes, we and our affiliates may share your personal information, Wholly or in part, with another business entity.

We provide personal information to our affiliates and other trusted business or person to process it for us, based on our instructions and in compliance with our Privacy Policy and any other appropriate confidentiality and security measures. For example, we use providers to help us with customer support.

Sharing with regulatory authorities

In the event of any requirement by court order, government, or quasi-government agency to disclose Your Personal Information, we will disclose information as may be legally required. We may also disclose your personal information if we in good faith believe that such disclosure is reasonably necessary to respond to subpoenas, court orders, or other legal processes.

Other Applications or Services

There may be other integrated applications or services used by you, which may consume the collected information for seamless experience of our users.

Data Processing and Transfers

When you use or interact with any of our applications or services, you consent to the data processing, sharing, transferring and use of your information as outlined in this Privacy Policy. Regardless of the country where you reside, you authorize us to transfer, process, and store and use your information in countries other than your own to provide you with the services. The data transfers are conducted through various compliance mechanisms, including data processing agreements between controller and trusted processors (part of or governed by Samvardhana Motherhood Group) complying with the applicable data protection law. We want to assure you that we do not sell your data to any third party and do not transfer your data to other than specified circumstances and parties described in this policy.

Other vital information Security is teamwork.

You also need to participate for your own data security and support effective implementation of information security processes or practices. You may also learn through the IT Accepted Use Policy for Do's and Don'ts and ways to remain vigilant from information or cyber security threats. You are also encouraged to report any suspicious event, incident, or weakness in controls at mcert@motherhood.com.

Data Retention

Where retention of personal data is required by law, we comply with the required retention periods. In other circumstances, we retain personal data for as long as necessary for the business purposes specified in our respective company processes, already available to you through intranet or other similar means.

Right to Request Deletion

You may request we delete your Personal Information. Upon verification of your request, we will delete personal information that is not lawfully made available from federal, state, or local government records and which is not maintained for a permitted purpose under any law.

Changes to our Privacy Policy

We may change this privacy policy from time to time. We will post any privacy policy changes on this page and, if the changes are significant, we will provide a more prominent notice by adding a notice on the Services homepages, login screens, or by sending you an email notification. We encourage you to review our privacy policy whenever you use the Services to stay informed about our information practices and the ways you can help protect your privacy.

Questions and Suggestions

If you have questions, suggestions or feel that this application is not following its stated privacy policy, you may please contact CISO or your company's Data Protection Officer (DPO).